

Privacy Policy.

In the process of using the RScooter application, you provide us with your personal information. We are responsible for confidential information received from you. The receipt of confidential information takes place in accordance with the requirements of the law, and we inform you of the purpose of its receipt.

We collect and process personal data because it is necessary for the effective provision of services.

Your consent to the processing of identification and geolocation data is a mandatory condition for using the services. You can refuse to provide personal information, while you agree that in this case we will not be able to provide you with services.

We keep confidential information during the period of service provision. Your personal data is stored as long as you have an account in the application. If your account is closed, personal data will be deleted from the database, except if this data is necessary for accounting, complaint resolution or crime prevention. In case of closing the account and deleting personal data, you will not be able to use the application.

You can access and update your personal data through the app.

We take legal and organizational measures to ensure the security of personal data.

Changes to the Privacy Policy are made by publishing such changes on the website and in the Application.

In order to fulfill our obligations under the offer, we may engage third parties (including, but not exclusively, for payment processing) and, accordingly, transfer your personal data to them. Also, personal data may be provided to third parties on the grounds provided for by the legislation of Ukraine (including, but not exclusively, to law enforcement agencies for the purpose of protecting or restoring the violated rights of users or service providers). At the same time, third parties are independently responsible for the protection and storage of personal data, and we cannot bear any responsibility for their measures to implement the privacy policy.

After removing some personally identifiable information, such as name, phone, and email address, and combining the resulting information with similar information from other users, we may use, sell, license, and share de-identified data. This may be travel information provided by third parties for research, business or other purposes. For example, as part of cooperation with local authorities in studying the specifics and volume of transport traffic within the city and arranging the appropriate infrastructure.

We will use your email address and/or phone number to send you marketing messages, subject to your consent via the website or through the RScooter app. We may personalize marketing messages using information about your use of RScooter services (frequency of use, trips, payments).

We collect technical information about users' browsers, computers or mobile devices, such as the device's IP address, when registering or using the service. We use cookies and similar technologies to provide the service.

This is necessary, for example, so that the application on the smartphone remembers the settings, and we can analyze some information and adjust the service for a specific user.

Your use of the RScooter App confirms your agreement to our Privacy Policy.

The privacy policy is valid from July 1, 2022.